

Hosted online by
Ngā Pae o te Māramatanga
New Zealand's Māori
Centre of Research Excellence

INTERNATIONAL INDIGENOUS RESEARCH CONFERENCE

TĀMAKI MAKĀURAU
AUCKLAND | NEW ZEALAND
18 - 20 NOVEMBER 2020

IIRC20 ATTENDEE FAQ'S FOR THE VIRTUAL CONFERENCE PLATFORM

WHAT DOES THE REGISTRATION FEE INCLUDE?

The registration fee includes:

- Access to the virtual platform and all sessions during the conference
- Access to recorded session content prior to the conference
- Access to the market stall holders
- Access to the Meeting Hub to connect with other virtual attendees

HOW DO I ACCESS THE VIRTUAL CONFERENCE PLATFORM?

All registered attendees will receive an email notification with their personalised login details the week before the conference, giving attendees the opportunity to login, update their profile and familiarise themselves with the virtual platform.

If you register after 16 November 2020, your login details will be sent to you immediately after registering. Please be sure to check your Junk inbox for this email.

CAN I SHARE MY LOGIN FOR THE VIRTUAL CONFERENCE PLATFORM WITH OTHER PEOPLE?

No, each registered attendee will receive a link to the virtual conference platform that is uniquely tied to their registration, and cannot be opened on multiple devices at the same time.

WHAT DO I NEED IN ORDER TO PARTICIPATE IN THE VIRTUAL CONFERENCE?

- Laptop or Desktop Computer
- Stable Internet connection (minimum 5Mbps for both upload and download. You can check your internet speed at www.speedtest.net)
- Your device requires either an integrated or external camera/webcam and a microphone in order to participate in any interactive sessions or networking functions.

DO I NEED TO DOWNLOAD ANY SOFTWARE TO PARTICIPATE IN THE VIRTUAL CONFERENCE?

No, our virtual platform is browser based so as long as you have one of the supported internet browsers (Google Chrome, Microsoft Edge, Opera) available on your device you will be able to join the conference.

DO I NEED A ZOOM ACCOUNT TO PARTICIPATE IN THE VIRTUAL CONFERENCE?

No, you do not need a Zoom account to participate in the virtual conference, however Zoom must not be blocked on your device or you will be unable to join any of the sessions presented through Zoom.


WHAT BROWSER SHOULD I USE?

We recommend using **Google Chrome**, **Microsoft Edge** or **Opera** to access the virtual conference platform. Firefox and Safari are also compatible with the Virtual Platform. We also recommend you clear your cookies and cache prior to logging in and disable any VPN's you may be using.

To optimise the broadcast of virtual conference sessions, please do not use 'incognito' or 'hidden search' browser settings.



WHAT IF I ENCOUNTER TECHNICAL ISSUES DURING THE VIRTUAL CONFERENCE?

 For support during the virtual conference please click the Live Support button on the top right-hand side of the portal (red icon with a headset).

Please note that Live Tech Support is only available:

18 November 2020 - 7:00AM – 3:00PM NZST
19 November 2020 – 7:00AM – 3:00PM NZST
20 November 2020 – 7:00AM – 2:30PM NZST

WILL SESSIONS BE RECORDED?

KEYNOTE sessions will be recorded and available post-conference. This gives registered attendees the opportunity to access all sessions.

HOW LONG WILL THE VIRTUAL CONFERENCE PLATFORM BE OPEN?

The portal will always remain open between 18 November 2020 7:00AM NZST – 20 November 2020 3:00PM NZST.

WILL PEOPLE BE ABLE TO SEE AND HEAR ME?

Yes, although this depends on the type of session you are joining. For example, in a Keynote Presentation your video and audio will not be shared with other attendees (or the presenters), whereas in an Interactive workshop or Networking Function, your video and audio will be shared. You can find out more about the different types of conference sessions in the Attendee Guide.

- **Social connect ~ Ī-hono ~** – attendee can be seen and heard. Attendee has ability to turn on and off own camera and microphone. Attendees are automatically assigned to a group of 2, 3 or 4 other attendees. Groups are assigned at random.
- **LIVE Facilitated Discussion** – attendee can be seen & heard. Session Chairs will ask that attendees turn off their mic and camera. Attendee has ability to turn on and off own camera and microphone.
- **Keynote Sessions** – attendee cannot be seen or heard. Attendee can interact only via written Q&A or Discussion Forum.
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In order for you to be heard and seen during **LIVE Facilitated Discussion**, you will need to have enabled the virtual platform to access your camera and microphone.

CAN I CONNECT WITH OTHER ATTENDEES DURING THE VIRTUAL CONFERENCE?

Yes, the Meeting Hub is a terrific place to connect with other attendees one-on-one, allowing you to renew old friendships or make new acquaintances. In the Meeting Hub you can share contact details, send chat messages, video chat and set up meetings.

WILL THERE BE LIVE Q&A DURING PRESENTATIONS?

In sessions where live Q&A is enabled you will be able to submit written questions to the presenter.

WILL I BE ABLE TO MOVE FROM SESSION TO SESSION DURING THE CONFERENCE?

Yes, you will be able to move in and out of sessions similar to the way you would during an in-person conference.

DO SESSIONS HAVE A LIMITED CAPACITY?

No, there are no upper limits to the number of attendees who can join a session, so you don't have to worry about missing out!